

## What projects are you currently working on?

I am currently working on a project called Paradise Billing. The Paradise Billing project is related to work that Veteran Power Infrastructure (VPI) and Veteran Pipeline Construction (VPC) did up in Paradise around the time of the fires. This was a very intense job for both Charge and PG&E and billing mistakes were made in the process. Myself and another intern had the task to interview the Charge employees who were involved in the job. We interviewed employees from a few different departments, such as project mangers, accounting, and procurement. After gathering enough information on the project our tasks were to figure out what went wrong, what Charge could have done differently and how does Charge learn from this project so mistakes like this can be prevented in the future. The end goal of this project was essentially to be viewed as a reflection on Paradise Billing and a learning experience for Charge.

## What skills /experience do you hope to gain by the end of this internship?

I'm looking forward to gaining more knowledge in risk management and overall know more on how businesses operate from an organizational view.

What is something new you have learned so far? I have learned about the procurement department, their functions and how they relate to business operations.

## What are your goals after this internship and how did it help?

One of my many goals, was to gain experience in the business industry and this internship has definitely helped in that aspect. I have been able to shadow and collaborate with many different departments and even the top leaders at Charge, which has been a memorable experience.